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Our Steinhafel plan books' purpose is to illustrate the importance that to buy, and the furniture they would like to furniture they would like to purchase from. The decision to sometimes have the choice of not only selecting the purchase from they would like to purchase from they would like to purchase from they also decide, which store they would like to purchase from they also decide, which store they would like to purchase from they also decide, which store they would like to purchase from the decision they also decide, which store they would like to purchase from the decision they also decide, which store they would like to purchase from the decision they also decide, which store they would like to purchase from the decision they also decide, which store they would like to purchase from the decision they also decide. consumers have the choice of not only selecting the furniture from. The decision the formal we have taken the which store they would like to purchase from have taken the but they also decide, which store they and worthwhile and we have taken to but from Steinhafels can be convenient and worthwhile and we have taken to but from the store that they also decide, which store they would like to but they would like to be a purchase from the store they would like to but they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store they would like to be a purchase from the store that they are the store the store they are the sto but they also decide, which store they would like to purchase from. The decision the taken that he for they also decide, which store they would like to purchase from have taken the forth he especially he fortunated by the form of the store that we think could be especially he for buy from steinhafels can be convenient which we think could be especially also buy from steinhafels can be convenient which we think could be especially also buy from steinhafels can be convenient and worthwhile and we have taken the formal which we think could be especially he for the formal worthwhile and we have also decide, which we think could be especially he for the formal worthwhile and we have also decide. to buy from Steinhafels can be convenient and worthwhile and we have taken the to buy from Steinhafels can be convenient and worthwhile and we especially helpful. The some ideas, which we think could be especially helpful. The some ideas, which we on behalf of our target market; opportunity to expand upon some concerns on behalf of our target may be some concerns on behalf of our target may be some concerns. Executive Summary:

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We begin our plan book by introducing our target market, newlyweds. We focus on what makes them a target in addition to how we can fulfill and maintain to how we can furniture store focus on what makes them a target in addition to how well-known furniture store furniture needs. Because Steinhafels is fairly large, well-known furniture furniture needs. focus on what makes them a target in addition to how we can fulfill and maintain with their furniture needs. Because Steinhafels is fairly large, we are more concerned with the objection is not necessarily gaining store awareness, we are more concerned the objection is not necessarily gaining store awareness. their furniture needs. Because Steinhafels is fairly large, well-known furniture with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, well-known furniture store, we are more concerned with their furniture needs. Because Steinhafels is fairly large, well-known furniture store, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with their furniture needs. Because Steinhafels is fairly large, we are more concerned with the objection is not necessarily gaining customer loyality.

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Looking at product positioning, the Steinhafels brand and its products are perceived as upscale and expensive to our target market. Stemming from the company's singular focus on furniture, their products are better quality than competitors, and subsequently, more expensive. While competitors sell other products, such as appliances or electronics, Steinhafels focuses solely on providing customers with the best furniture. However, there is a problem with the way they are perceived. Older customers see that Steinhafels has lower prices than in previous years, which may change their view of the company by assuming that lower prices equates to lower quality products. Younger customers see Steinhafels as a brand for their parents and may want to purchase furniture from a company with a younger clientele. However, when these groups go into the stores and look at the wide range of high quality products, they know there is something in the store to meet their specific needs.

As a whole, the target market has a very positive attitude toward Steinhafels' bedroom sets. Once they go into the store and interact with the products or look at the bedroom sets of friends and family, they instantly know Steinhafels only offers the highest quality products. They offer a large selection of reliable and durable bedroom sets, and each unique piece is beautifully crafted and designed. Steinhafels has had a positive image for years, and if customers are aware of this, they know the product will be durable and last years after it is purchased. Steinhafels' bedroom sets are also viewed as somewhat of a status symbol, since purchasing from the store shows they have a substantial income and certain economic standing.

The positive attitude toward Steinhafels' bedroom sets is parallel to the target's attitude of the furniture category as a whole. People see bedroom sets as a necessity. When an individual upgrades from living in an apartment or renting a house to purchasing a home, he or she is not just making the decision on a place to live, but where to make a home. In most cases, making a home is marked by having a cozy bedroom, which requires a bedroom set.

The set gives the room a more comforting and complete look. Due to the large amount of time a person will spend with the product and the high cost, this is a high involvement purchase. The category produces a lot of products that fit the different styles and desires of all people since each person has a different idea of what a bedroom set should look like and the different elements it should contain. Whatever an individual prefers, a retailer will be able to provide it for them. The overall category is seen as comprehensive of client's different style and quality needs.

Need recognition to purchase a bedroom set occurs when the couple gets engaged, about a year before the purchase will be made and can occur about a year after purchasing a new mattress. Also, being a larger scale purchase, recognizing the need in advance leaves time for extended decision-making and evaluation of alternatives. The couple will evaluate the pros and cons, as well as the relative importance, of purchasing a new bedroom set. At the same time, they will search the internet for price ranges as well as what they are interested in, ask friends and family for advice, and may also browse in stores to get a better understanding of the product.

Generally speaking, the newlywed couple makes the final purchase decision together, as both are the end users of the product. The purchase itself is influenced mainly by the female because we believe, in most cases, that the husband does not have a strong opinion or influence in the appearance of the bedroom. Another influence during the purchase process may be an outside source of information. This may include the couple's reference groups who have already been through the process of purchasing bedroom furniture. It could also be the couple's parents who have an idea of what quality bedroom furniture looks like and what is needed in the bedroom set. Both of these parties can influence our target market's purchasing decisions at Steinhafels.

Overall, the growth rate for newlyweds in the geographic areas in which Steinhafels locations currently exist continues to increase. This benefits Steinhafels, leaving large potential to increase customers who buy bedroom sets and ultimately, increase overall market share. (See Appendix)

Appendix: population estimates and possible growth rates for the areas in which Steinhafels stores are located. Population varies from each Zip Code; however percentages show that the growth rate, which includes newlyweds, increases the majority of the time.

Menomonee Falls, WI 53051-1487

	2008	2000	1990
Population	34,607	32,647	26,840

Growth rate 2020: 8% = 37,375

Waukesha, WI 53186-1502

	2008	2000	1990
Population	380,629	360,767	304,715

Growth rate 2020: 5% = 401,944

Madison, WI 53704

	2008	2000	1990
Population	231,916	208,054	191,262

Growth rate 2020: 11% = 257,427

Kenosha, WI 53142

	2008	2000	1990
Population	164,465	149,577	128,181

Growth rate 2020: 10% = 180,911

Milwaukee, WI 53228

	2008	2000	1990
Population	953,328	940,164	959,275

Growth rate 2020: 2% = 972,394

Greenfield, WI 53220

	2008	2000	1990
Population	1,737	1,538	1,617

Growth rate 2020: 13% = 1,962

Wauwatosa, WI 53222

	2008	2000	1990
Population	45,004	47,271	49,366

Growth rate 2020: -%3 = 43,653





Competitive Analysis:

Colder's,

With four s is a direct competitor to steinnatels,

market Then, coll hodrom off Milwaukee, Wisconsin

coll for adult Colder's is a direct competitor to Steinhafels, market. They sell bedroom sets for adult and youth murket. Iney sett bearoom sets for aautt ana youth forward for confidence more cost the moral hope and force and for Froms, reaching the same target market as steinnagels.

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The pricing of the bedroom sets is comparable to Steinhafels; they range from around sand up to maring of various 6 to Steinhafels; they range from arouna \$400 up to

s2,000. All the bedroom sets are made of various kinds

and and around the force and around suith droccore and s2,000. All the bearoom sets are made of various Rinas Tho wood in different colors and come with dressers and come with aressers and of wood in ay Jerent colors and come with a ressers and contemporary and to forwision and nightstands. The wood is designed in contemporary and the home in the name The furniture hrands chin their mouern styles. Colaer's aavertises through television and montains the paper. The furniture brands ship their products to Colder's headquarter store in West Allis from products to Colaer's neadquarter store in west Aus from of their own distribution centers. They also sell electronics and appliances in their stores. They also sen electrons the form t unu appuances in ineir stores. Iney offer aeuvery distribution contor when the furniture arrives in their





Ashley,

to Steinhafels Furniture is not as direct of a player in the bedroom furniture deens, young adults, adults, etc. Their bedroom furniture department.

Product attributes also include a wide variety of styles

Ashley Furniture is not as direct of a competitor feens, young adulture for American, but they are priced affordably, adults, etc. Their product are and sizes.

because they are independently owned and operated, Surniture owns their owns their own to each store owns their own trucks and trailers to store of the organize their distribution centers. They use Descartes and trailers to ship stores are independently located and Ashley stores are independent to each store. They offer delivery throughout the owns their own trucks and trailers to ship stores are independently owned, so services by individual store.





The competitors' strengths lie in their variety. In particular, and amorican has the canacity to nartner their furniture The competitors' strengths lie in their variety. In particular, their furniture attraction has the capacity to partner their furniture colder's and American has the rannitures and draw the attraction colder's and American products or annitures and draw the attraction colder's and American products or annitures and draw the attraction colder's and American products or annitures. SWOT

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unemployment is still on the rise. A considerable percentage unemployment rate is made up of young men and women. Since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two actions of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of these incomes significantly determined at the loss of one of the loss of t

Since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples with two since our campaign is aimed at newlywed couples. incomes, the loss of one of these incomes significantly deters a couple such as bedroom sets. A moreomes, the loss of one of these incomes significantly deters a couple incomes significantly deters a couple incomes as bedroom sets. A moreometric incomes significantly deters a couple incomes as bedroom sets. A moreometric incomes significantly deters a couple incomes a couple incomes significantly deters a couple incomes a couple incomes significantly deters a couple incomes are a significantly deters a couple incomes and incomes are a significantly deters a couple incomes are a significantly determined in the couple incomes are a significantly determined incomes and a significantly determined in the couple incomes are a significantly determined in the couple in the coup from spending money on seemingly frugal items such as bedroom sets. A the monthly mortgage on just the monthly mortgage of the monthly mortgage of the monthly mortgage of the monthly mortgage of the mortgage of the monthly mortgage of the couple is fortunate if they are able to pay the monthly mortgage on just a large obstacle in convincing young only is definitely a large obstacle. In addition one salary. The economy is definitely a large runiture. In addition one salary, they need to purchase bedroom set furniture. one salary. The economy is definitely a large obstacle in convincing you one salary. The economy is definitely a large obstacle in convincing you one salary. The economy is definitely a large obstacle in convincion has also one salary. The economic recession has also couples that they need to purchase income. The economic recession has also couples that they need to purchase income. couples that they need to purchase bedroom set furniture. In addition has also to the potential loss of a couple's income, the economic recession has arties to the potential loss of a couple's income, audience. Even if both parties to the potential loss of a couple's income, the economic recession had a nsuchological impact on our target audience. to the potential loss of a couple's income, the economic recession has also the potential loss of a couple's income, the economic recession has also to the potential loss of a couple on our target audience. Even if both parties are financially to an income. a couple may still feel financially had a psychological impact on income. a couple are nrivy to an income. nad a psychological impact on our target audience. Even it both partie mad a psychological impact on our target may still feel financially to an income, a couple may still feel financially in a couple are privy to an income, it is unnecessary to spend more in a couple are privy to may think it is unnecessary to spend may then the partie. in a couple are privy to an income, a couple may still feel financially on income, a couple may still feel financially

The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The the destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a The destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destabilization of the housing market has also presented a the destability of the housing market has also presented a the destability of the housing market has also presented a the destability of the housing market has also presented a the destability of the housing market has also presented a the destability of the housing market has also presented a the housing market has a destability of the housing market has a desta

The destabilization of the housing market has also presented a These The destabilization of the housing market has also presented a These financial safe of Steinhafels bedroom These financial competitive trend against the safe of Steinhafels home. These financial competitive trend against the safe of buy a new home. competitive trend against the sale of Steinhafels bedroom furniture. These competitive trend against the sale of Steinhafels bedroom furniture. These financial a new home. These are not afford to buy a new home. They are not younger couples often cannot afford a mindset of survival. They are not restrictions may have triagered a mindset of survival. younger couples often cannot afford to buy a new home. These finances to buy a new home. They are not afford to buy a new home. They are not survival. They are not restrictions may have triggered a mindset of survival. They are not restrictions may have triggered a mindset of survival. a bedroom set. restrictions may nave triggered a minaset of survi restrictions may nave triggered a minaset of survi new bedroom furniture.

SWOT





They are worried about paying their mortgage or rent every

month, They are worried about paying their mortgage or rent every and friends.

They are worried about paying their mortgage or rent every furniture from their parents Although the competitive market trends have presented the company with challenges and obstacles, Steinhafels have presented the towards many key company with challenges and obstacles, Steinhafels has many key The main strenaths that set Steinhafels anart from its comnetition are its strengths that we can utilize to help market towards our target audience. focuses on areat service to customers, high auality products, experience. The main strengths that set Steinhafels apart from its competition are its two major focuses on great service to customers, high quality products, experimental formation and coldon's service is unlike its two major convenience and speed. Steinhafels service is unlike its two major and sneed: once an order is vlaced they can competitors, American and Colder's. Steinhafels' service relies on its wour furniture delivered and set up within 24 hours, something its foundation of convenience and speed; once an order is placed they can metitors cannot do. This along with the fact they have been around get your furniture delivered and set up within 24 hours, something its amount of experience in the furniture. competitors cannot do. Inis along with the fact they have been arount of experience in the furniture Jor 75 years una nave a vast amount of experience in the fundation of the two biggest strengths Steinhafels possesses.

and Colder's cannot claim or offer, they also have some weaknesses that the fact that Although Steinhafels shows some major strengths that American t_{nor} come weaknesses that and Colder's cannot claim or offer, they also have some weaknesses that steinhafels is strictly a furniture store that aoes not self appliances or can be exploited by the competition. The buggest weakness is the fact the water for the they are not have the abi Steinhafels is strictly a furniture store that does not sell appliances or anniiances like American electronics. We see this as a weakness because they do not have the ability of the special bundles with electronics or appliances like American taraet audience (28-35 year) to promote special bundles with electronics or appliances like American furniture store based on the fa and Colder's can. We also believe that our target audience (28-35 year in the market for furniture. Steinhafels was olds) may view Steinhafels as a high-end furniture store based on the fact a high-end furniture, Steinhafels was Although both of these weaknesses will be that when their parents were in the market for furniture, Steinhafels was tough to hurdle, we believe Steinhafels' service strength is more appealing considered a higher end store. Although both of these weaknesses will be verticely enow. to the customer than the weaknesses our customers perceive now.

newlyweds who are purchasing their first home and need new furniture.

By taking advantage of the low prices in the current housing market An opportunity Steinhafels can take advantage of is targeting newlyweds who are purchasing their first home and need new furnitue tax credit. Steinhafels can leverage this By taking advantage of the low prices in the current housing market concent and aet new customers through the door. At the same time, this as well as the first homeowner tax credit, Steinhafels can leverage this with the current state of the economy concept and get new customers through the door. At the same time, this not many people are buying new homes, and therefore are of the economy, poses a huge threat for Steinhafels. With the current state of the econon new furniture, since the two markets are not buying new homes, and therefore, are not buying not many people are buying new nomes, and ineresore, are nor in markets are positively correlated.

1. Raise market share of bedroom sets from 35% to at Objectives:

reast 40%
2. Increase purchases of bedroom sets by the target
2. Increase purchases agad 28-25 mi 10%
2. marbot nonhibited agad 28-25 mi 10% 2. Increase purchases of bedroom sets by the target 28-35, by 10% mattresses aged 28-35, by 10% mattresses who bought mattresses market, newlyweds aged 28-35, by 10% mattresses and current mattresses and current mattresses 3. Increase traffic of buyers and current mattresses as the set of the set

We believe that reaching these three objectives will attain the overall goal our client, Steinhafels,

We believe that reaching these three sales throughout their stores. The main objective is to

which is to boost bedroom set furniture sales throughout their stores. We believe that reaching these three objectives will attain the overall goal our client, Steinhafe wants, which is to boost bedroom set furniture sales the objective that they have explicitly requested wants, which is to boost bedroom set furniture this is the objective that they have explicitly requested wants the market share of Steinhafels because this is the objective that they have explicitly requested wants the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that they have explicitly requested wants are the market share of steinhafels because this is the objective that the context of the market share of the market share of the market share of the context of the market share of wants, which is to boost bedroom set furniture sales throughout their stores. The main objective is to wants is to boost bedroom set furniture sales the objective that they have explicitly requested they have explicitly requested the objective they have explicitly requested the objective they ha raise the market share of Steinhafels because this is the objective that they have explicitly requested ple this is the objective that they have explicitly requested ple this is the objective that they have explicitly requested processes and prioritize on the sales because people for the want to specifically focus on bedroom such as electronics, before the want to specifically focus on her items, such as electronics, before the want to specifically focus on her items, such as electronics for the want to specifically focus on her items, such as electronics for the want to specifically focus on her items, such as electronics for the want to specifically focus on head of the want to specifically for us to try to accomplish. However, we want to specifically focus on bedroom set sales because we believe for us to try to accomplish. However, we want to specifically focus other items, such as electronics, because we believe and prioritize other items, such as electronics, because we believe their bedrooms and prioritize on newlyweds, age 28-35, because we believe tend to neglect buying furniture for their bedrooms mainly on newlyweds, age 28-35, because we believe tend to neglect buying furniture for their bedrooms. We want to focus mainly on newlyweds, age 28-35, because we believe tend to neglect buying furniture for their bedrooms. tend to neglect buying furniture for their bedrooms and prioritize other items, such as electronics, before an items, such as electronics, before we believe and prioritize other items, such as electronics, before an and prioritize other items, such as electronics, before we have believe an and prioritize other items, such as electronics, before we have believe and prioritize other items, such as electronics, before their bedrooms and prioritize other items, such as electronics, before their bedrooms and prioritize other items, such as electronics, before the second of the market will be significant purchasers of bedroom furniture. If we can produce an items of the market will be significant purchasers of bedroom furniture. considering décor for the bedroom. We want to focus mainly on newlyweds, age 28-35, because we belie increase in sales from our target audience during this yearlong campaign, we can utilize these same this segment of the market will be significant purchasers of bedroom furniture. If we can produce an bedroom this yearlong campaign, we can utilize these same this yearlong campaign, we can utilize the defroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally, we want to increase the awareness of our bedroom the finally the increase in sales from our target audience during this yearlong campaign, we can utilize these same furniture with buyers who have bought mattresses in the past year from our Steinhafels stores by five techniques who have bought mattresses in the past year from our Steinhafels stores by five the past year from our steinhafels stores by five the past year from our steinhafels stores by five these same audience during this year long campaign, we can utilize these same in the past year from our steinhafels stores by five these same audience during this year long campaign, we can utilize these same in the past year from our steinhafels stores by five these same audience during this year long campaign, we can utilize these same in the past year from our steinhafels stores by five these same audience during this year long campaign, we can utilize these same in the past year from our steinhafels stores by five these same audience during this year long campaign. techniques throughout other campaigns. Finally, we want to increase the awareness of our bedroom our Steinhafels stores by five in the past year from our Steinhafels stores arily the past year from our steinhafels stores arily in the past year from our steinhafels stores arily the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores by finally, we want to increase the awareness of our bedroom the past year from our steinhafels stores are past year from our steinhafels are past year from furniture with buyers who have bought mattresses in the past year from our Steinhafels stores by fiv.

furniture with buyers who have bought mattresses in the past year from our Steinhafels stores on the past year from the past year from our Steinhafels stores on the past year from our Stei percent. We find this a key objective to reach because people who buy mattresses do not necessarily. We then their bedroom besides a mattress; if we can bump rail, we then perceive a need to buy other furniture for their bedroom besides a success. Overall, we perceive a need to buy other furniture up on the target market's lists of priorities, we would consider this a success. perceive a need to buy other furniture for their bedroom besides a mattress; if we can bump bedroom furniture a need to buy other furniture for their bedroom besides a mattress; if we can bump bedroom furniture as success. Overall, we think a success. Overall market share for Steinhafels in the realm of furniture up on the target market's lists of priorities, we would consider this a success. Overall market share for Steinhafels in the realm of furniture up on the target market's lists of priorities, we would consider this a success. furniture up on the target market's list's of priorities, we would consider this a success. Overall, we think market share for Steinhafels in the realm pulsing market's list's of priorities, we would consider this a success. Overall market share for Steinhafels in the realm pulsing market's list's of priorities, we would consider this a success. Overall, we think out on steinhafels in the realm of furniture would consider this a success. Overall, we think out on success the realm of pulsing the steinhafels in the steinhafels in the steinhafels in the realm of pulsing the steinhafels in the realm of pulsing the steinhafels in the achieving these objectives will impact the overall market share for Steinhafels in the realm of furnitur. The strategies below will be run in a combination pulsing. The strategies below will be in more media during achieving them apart from the competition. The strategies way to carry out this strategy more media during and set them apart from the competition. The strategies way to carry out this will be in more media throughout the year, and will be in more media throughout the year, and will be in some form of media throughout the year, and will be in some form of media throughout the year. and flighting plan. We decided this would be the best way to carry out this strategy because then the arrived and flighting plan. We decided this would be the best way to carry out this will help increase market and flighting plan. We decided this would be the best way to carry out this strategy because market will help increase market and flighting plan. We decided this would be the best way to carry out this strategy because then the plant of the pulsing because this will help increase market and flighting plan. We decided this would be the best way to carry out this strategy because then the plant of the p Steinhafels brand will be in some form of media throughout the year, and will be in more media during because this will help increase market to be pulsing because this will help increase market to be pulsing the brand when in the furniture the furniture of the brand and buy the brand when in the furniture wedding season and the holidays. The brand and buy the brand when in the furniture wedding season and the holidays. wedding season and the holidays. Television needs to be pulsing because this will help increase mark and buy the brand when in the furniture performed the brand and buy the brand will be used on a flighting performed the wedding season, so they will be used on a flighting performed the wedding season, so they will be used on a flighting the wedding season, so they will be used on a flighting the wedding season. share as the customer has more chances to see the brand and buy the brand when in the furniture plan.

share as the customer has more chances to see the wedding season, so they will be used on a flighting increase this will help increase the medding season, so they will be continuous throughout the year because this will help increase the market. The newspaper ads are key during the continuous throughout the year because this will be continuous throughout the year because the year because the year because this will be continuous throughout the year because the ye market. The newspaper ads are key during the wedding season, so they will be used on a flighting pla the wedding season, so they will be in a flighting plan so that is the year because this will help can so that is the area and gift cards will be continuous the non-profit donation will be in a flighting plan so that is the direct mail and gift cards year. Lastly, the non-profit donation will be in a flighting plan so that is the direct mail and gift cards year. Lastly, the non-profit donation will be in a flighting plan so that is the direct mail and gift cards year. The direct mail and gift cards will be continuous throughout the year because this will help increase that the traffic in the stores the entire year. Lastly, the non-profit donation will be in a flighting plan so that the traffic in the stores the entire year. Company's goodwill is seen more than once.

company's goodwill is seen more than once.

for objective # 1:

.Increased advertising mirrococ will load to an increase in increase for momotional mirrococ will load to an increase in its for momotional mirrococ will load to an increase in its for momotional mirrococ will load to an increase in its for momotional mirrococ will load to an increase in its for momotional mirrococ will be a section of the momentum of the mome .Increased advertising will aid in raising market share.

Advertising for promotional purposes will lead to an increase in the starting for promotional purposes of stores. To achieve this traffic flow throughout all of Steinhafels stores. Advertising for promotional purposes will lead to an increase in the traffic flow throughout all of Steinhafels stores. To achieve this, the traffic flow throughout all of the early morning and early news traffic flow will run daily in the early morning and early television ads will run daily in the early morning. traffic flow throughout all of Steinhafels stores. To achieve this, the traffic flow throughout all of the early morning and early news television ads will run daily in the early morning television ads will run daily in the early morning the earl Tactics: Tactics for objective # 1: day parts during the entire plan.

for objective #2:

Newspaper ads will run of the Michaelber Tournal con Newspaper and will run on Sundays in the Wedding Sentinel.

Newspaper and will run of the Milwaukee Journal Senting from announcement section of the aching for contact information from announcement section asking for contact information from announcement section asking for contact information from announcement section asking for contact information from announcement section of the section of t announcement section of the Milwaukee Journal Sentinel.

announcement section of the Milwaukee Journal Sentinel.

The Milwaukee Journal Sentinel. . Create a maning list by asking for contact information from the Web site.

each customer at the checkout as Well as on the modern action of the modern and from modern actions actions actions and from modern actions actio Tactics for objective # 2; each customer at the checkout as well as on the media each customer at the checkout as well as on the media of charge a buzz with press releases and free media for the press releases and free media of the charge of the press releases and free media of the charge of the press releases and free media of the charge of the pressure of t Generate a buzz with press releases and free media or with a local charity or steinhafels will partner with a local charity or coverage. Steinhafels will partner work of another manifestion to also a weakly donation nonprofit organization to give a weekly donation, ompany.

nonprofit organization to give a weekly donation, of the company of the confermation of the company. coverage. Scentingers was partner with a local charge a weekly donation, nonprofit organization to give a weekly donation to give a meekly donation to give a meekly donation of another and trust for the compression and image of another and trust for the compression and image of another and trust for the promotion and image of another and trust for the compression and image of another and trust for the compression and trust for the compression and trust for the compression and the compression and the compression and the compression are considered as a second considered and the promoting an image of goodwill and trust for the company.

promoting an image of goodwill and trust for the company.

Customer informations

annifications

Build a target database by collecting customer annifications.

Build a target marriage license annifications

from free mublicly recorded marriage license annifications. .Build a target database by collecting customer informations.

from free, publicly recorded marriage license applications.

tor objective # 3:
. Maintain relationships with previous customers by sending and maderial safes common and maderial safe . Maintain relationships with previous customers by senaing email updates on promotional sales, coupons, and product email updates on promotional sales. upreep.
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a
. Devise a customer loyalty program by creating a Devise a customer loyalty program by creating a sand This card would allow friends and Steinhafels gift card. This card would allow friends and Tactics for objective # 3: family to assist in the buying of Steinhafels furniture.

family to assist in that will be distributed through direct family to assist in the buying of Steinhafels furniture.

Create a coupon that will be distributed through direct mail to customers who purchased a Steinhafels

Coupons will be given

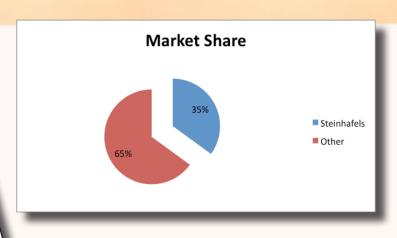
Coupons within the previous year. A mattross in a

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out to customers who murchase a mattross in a . Creme a coupon mai win ve distributed intrough.

mail to customers who purchased a Steinhafels

mail to customers the provided and commenced to customers who purchased a steinhafels. rnuntess whith the previous year. Coupons who out to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a mattress in a cut to customers who purchase a cut to customers who purchase a mattress in a cut to customers who purchase a cut to cut t steinhafels mattress store as well.





Direct Mail,

Direct Mail: 9%

-First-time home buyers

-Newlyweds

-People who bought mattresses last year or currently -Direct mailing benefits the overall media plan exponentially. It allows for the ability to directly target our desired audience. It is a tangible commodity that our core target audience can view. It maintains the capacity to be personalized to fit the needs of our respective customers. Additional benefits include the notion that it is a relatively easy form of advertising to implement and extremely cost-effective. Finally, it is measurable, which is a pivotal element that will significantly help in determining if our key objectives have been achieved.

Local TV,

Local TV: 60%

-Early Morning Daypart (EM)

-Early News Daypart (EN)

-Late News Daypart (LN)

*NOTE: Local TV is two key segments, both Milwaukee and Madison -The local TV component of the media strategy serves as an integral resource when connecting with the target audience of newlyweds. These young professionals get a substantial amount of their news and information from early morning shows before they leave for work, or upon arriving home from their long workday. Also, the audience during the late night segment has a higher education and wants to keep up with the latest news. Most often consumers tend to trust their local television stations and programs, rather than the national network morning and news shows. Advertisements and media buys in the local TV segment are an excellent way to effectively utilize a trusted consumer channel. The sentiments of trust that consumers feel towards the early morning and early news programs on their local TV stations will be reflected towards the advertisements Steinhafels runs during those programs.

Sunday Newspaper,

Steinhafels

Sunday Newspapers: 15%

- -Wedding announcement sections during key months/dates -Focus on the wedding season during the months of May until October
- We decided to allocate a portion of our budget to the Sunday newspaper in the Milwaukee market. The ads would be specifically placed next to the engagement and wedding announcements section. This will allow us to reach a large portion of our target market, newlywed couples who are 28-35 years old. The couples that submit these announcements are very likely to purchase the newspaper and look at that section to make sure their posting is there. Our advertisement will also include a discount for 10% off the purchase of a bedroom set in the week following when the ad was posted. This will not only give us a presence in the eyes of our consumers, but also provide them with a reason to go to the store and hopefully to make a purchase. Because Steinhafels already does a lot of print advertising, especially in newspaper, we suggest shifting one of the weekday newspaper ads Steinhafels currently uses and shift it to a Sunday paper placement. Therefore, the amount of the budget allocated to this medium is less because of the current high use of the medium by Steinhafels.

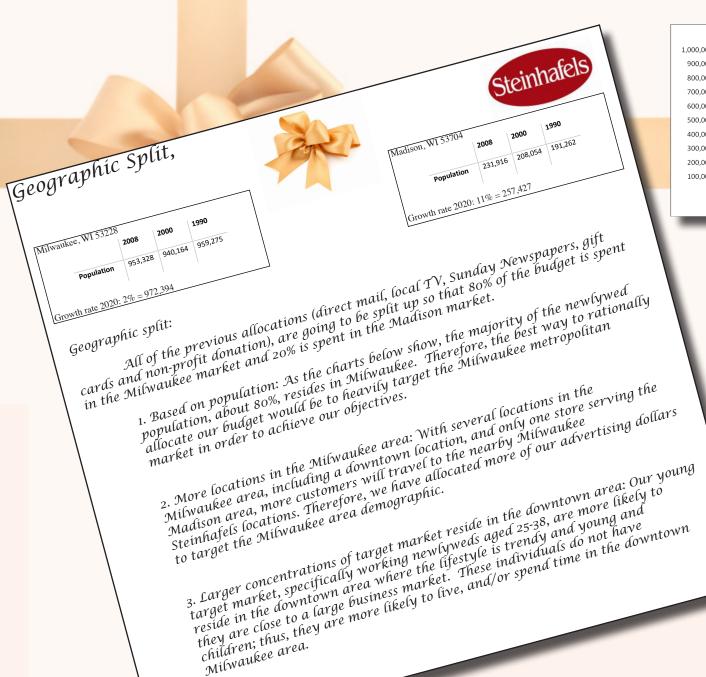
Gift Card,

Gift Cards: 16%

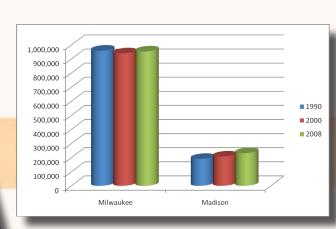
- Sent to customers in Steinhafel's database
- -Making and sending out gift cards to the customer's in the Steinhafel's database will be the first step in creating a customer loyalty program. These gift cards would be sent through the mail in pairs in the amount of \$10 so that the previous Steinhafels customer and a friend could use the gift card. The target customers used for this strategy would come mainly from the mattress customer database. This is because we wish to increase the number of customers who previously purchased a mattress to come back and shop in the store using that gift card.

Non-profit Donation,

Non-profit Donation: 30 % of reserve budget Non-proju Donution. 30 % of reserve viung make the given each month to a non-profit organization. This will be done in the November and December months in order to connect the idea of trust and the thought that Steinhafels is a good company to the brand.



Milwaukee area.



Media Plan Evaluation

different media, newspaper, television, and Through the use of our three direct mail, our group felt that measuring the effectiveness of each would be an asset to Steinhafels. Since a coupon code will be imbedded into our direct mail piece, we will be able to track the amount of feedback We received from our targeted newlyweds (ages 28-35) and start to build a database of consumers in this age bracket. Similarly, We Will be able to measure feedback from our ads placed in the newspaper because there is a discount promotion tied within it. So, when consumers bring in that ad they Will receive a certain percentage discount. This will be easily tracked Within our computer database and allow Steinhafels to build this consumer age Steinnagers to value into consumer age for harden to track more of the television is harder to track overall effectiveness, We still find it useful to try and track the amount of customers aged 28-35 who come into Steinhafels after the local commercials have ran. Overall, we foresee measuring how effective our use of media is and its ability to begin creating a consumer database for bedroom furniture will have a huge marketing impact in the long run for

Steinhafels

Strategic Target: Newlyweds 28 - 35

Steinhafels Bedroom Sets Media Plan 2010



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Strategic Target: Newlyweds 28 - 35

Steinhafels Bedroom Sets Media Plan 2010 Working Media Budget: \$111.600 (\$8,400 reserve)

		Working	Media Budg	et: \$111,600 (\$8,400 reserve)	Steinha
Media	Cost (\$000.00)	% of Budget	Duration	Rtg Points / Total Units*	Cost Per Point (Unit)
riculu	Cost (\$000.00)	70 OI Duuget	Daracion	Point / Unit Distribution	Cost i ci i ome (ome)
Direct Mail	\$10,044.00	9%	12 mos.	10,044 units	\$1.00 / Direct Mailer
				837 DM / month	
r v	Total TV: \$66960.00	60%	12 mos.		
TV MKE	\$53,568.00	80% of TV	12 mos.	291 Rtg. pts	N/A
				291 pts / 12 mos.	
MKE EM	\$16,070.40	30% of MKE	12 mos.	102 Rtg. pts 8 pts / month	\$157.00 / Point
MKE EN	\$24,105.00	45% of MKE	12 mos.	135 Rtg. pts 11 pts / month	\$178.00 / Point
MKE LN	\$13,392.00	25% of MKE	12 mos.	54 Rtg. pts 4 pts / month	\$244.00 / Point
TV MAD	\$13,392.00	20% of TV	12 mos.	163 Rtg. pts 163 pts / 12 mos.	N/A
MAD EM	\$3,348.00	25% of MAD	12 mos.	38 Rtg. pts	\$87.00 / Point
MAD EN	\$6,696.00	50% of MAD	12 mos.	3 pts / month 91 Rtg. Pts 7 pts / month	\$73.00 / Point
MAD LN	\$3,348.00	25% of MAD	12 mos.	34 Rtg pts 2 pts / month	\$97.00 / Point
Newspaper	\$16,740.00	15%	6 mos.	6" Ad / 6 months	\$460.00 / inch
Gift Card	\$17,856.00	16%	12 mos.	\$2,760.00 / month 1,785 units	\$10.00 Value / Gift Card
Non-Profit	\$2,520.00	30% Reserve	6 weeks	148 GC . Month N/A N/A	\$420.00 / week
Miscellaneous	\$5,880.00	70% Reserve	12 mos.	Reserved for flex media	Reserved for flex media



